C.Tech Collections, Inc. Achieves SOC2 Compliance

We are pleased to announce that C.Tech Collections, Inc. has recently achieved SOC2 Compliance Certification.

Over the past year our Teams have worked with PKF O'Connor Davies, LLP, a leading independent Accounting and Advisory Firm, to perform an in-depth audit of our organization's controls relating to **data security**. SOC2 Compliance provides a framework for organizations to document, obtain independent validation of, and publish their information security policies and procedures.

What is SOC2?

As companies increasingly shift their workloads into the cloud-based data platforms, they need objective assurance that their confidential data, which includes Personally Identifiable Information (PII), is adequately protected. SOC2 is a standard audit made by a trusted third party that provides this assurance. This report includes a detailed description of the architecture, data flow, processes, controls, and audit opinion.

The audit required a written description of C.Tech's security procedures, including protocols for storing, encrypting, sharing and protecting sensitive data. Also, C.Tech needed to commit to a regular security check on its infrastructure, have recovery plans in place and verify that all systems are protected from unauthorized access.

What does this audit demonstrate?

The SOC2 Audit demonstrates C.Tech's commitment to meeting clients' requirements and to implementing a robust compliance program. We take your trust seriously. Specifically, the auditors determined that C.Tech has been architected according to security best practices from the ground up. Achieving SOC2 Compliance requires thorough documentation for the controls that were already in place, such as:

- Stringent access control
- Robust logging, monitoring, events correlation, and alerts
- Comprehensive vulnerability management with internal and external scans, penetration testing, and code reviews
- Extensive employee security awareness training

You can be assured that C.Tech is concerned with the safety of your protected information. Security is always a top priority for C.Tech.

If you have any questions, please feel free to contact us.